

Mediation



Are you in a dispute with someone? Do you want to save time, legal fees and costs? Mediation is the answer!

What is mediation?

Mediation helps people settle disputes without the need to go to court. Mediation is a process in which an independent person (known as the 'mediator') assists people who have a disagreement to resolve conflict.

What is Bayside Community Legal Service Mediation Service?

Bayside Community Legal Service (BCLS) provides a FREE confidential mediation service. The BCLS Mediation Service is independent from the BCLS Legal Service. Currently, we have approximately 25 mediators available therefore there are limited wait times and quick turnovers. Typically there is a 2-4 week turn around once mediators are appointed. The mediators will contact both parties to organise a time for the mediation which can be conducted either in person, online or via the phone.

What sort of issues can a mediator help with?

There are no limits as to what can be mediated but the most common issues we deal with at the Bayside Community Legal Service are:

- Divorce/separation
- Property settlements
- Parenting plans
- Neighbourhood disputes, including peace and good behaviour orders, fences, retaining walls and overhanging branches.
- Debt issues

How does mediation work?

To enhance the opportunity to resolve disputes between parties, the BCLS Mediation Service provides a co-mediation model of dispute resolution in which there are two mediators who assist the parties in discussion and resolution of issues. For parenting matters a family dispute resolution practitioner (FDRP) accredited mediator will be present in all mediations.

Who attends mediation?

Attending our mediations is voluntary and both parties need to agree to attend.

Mediation and the law

Mediation is not a legal process. Mediators cannot provide you with legal advice. If you have questions about your rights or responsibilities, BCLS suggests you seek legal advice before the mediation.

How do I apply to use the mediation service?

Complete a mediation form via our website, email us at mediation@bcls.org.au, or call us at (07) 3162 3282.

We then assess your legal issue, determine whether it is suitable for mediation, and pass your details on to our mediators, who will contact you to begin the process.

Bayside Community Legal Service acknowledges the traditional owners of the lands across Queensland, and in particular the Quandamooka peoples, the traditional owners of this land where our Bayside community is situated. We pay our respect to elders past, present and emerging.

Contact Bayside Community Legal Service

Website: www.bcls.org.au

email: info@bcls.org.au

Phone: (07) 3162 3282

Office Hours: 8:30am-4:30pm Monday to Thursday

Address: Wynnum Community Centre, 105 Florence Street, Wynnum QLD 4178
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